

| Friends & Family Test | | | | | | | | | |
|---|----------------------------|--------|------------------|---|----------------------------|--|--------------------|------------|--|
| "How Likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment?" | | | | | | | | | |
| | % Selecting | | Extremely Likely | | Neither Likely or Unlikely | | Extremely Unlikely | | |
| | Extremely Likely or Likely | Likely | Likely | | Unlikely | | Unlikely | Don't Know | |
| Apr-15 | 98% | 51 | 24 | | 1 | | | | |
| May-15 | 97% | 21 | 10 | | 1 | | | | |
| Jun-15 | 97% | 31 | 3 | 1 | | | | | |
| Jul-15 | 100% | 31 | 7 | | | | | | |
| Aug-15 | 90% | 19 | 9 | | 1 | | | 2 | |
| Sep-15 | 90% | 19 | 9 | | 1 | | | 2 | |
| Oct-15 | 98% | 32 | 10 | 1 | | | | | |
| Nov-15 | 97% | 23 | 5 | 1 | | | | | |
| Dec-15 | 100% | 23 | 5 | | | | | | |
| Jan-16 | 100% | 29 | 7 | | | | | | |
| Feb-16 | 95% | 70 | 23 | 5 | | | | | |
| Mar-16 | 93% | 45 | 10 | 3 | | | | 1 | |
| Apr-16 | 96% | 42 | 10 | 2 | | | | | |
| May-16 | 100% | 26 | 10 | | | | | | |
| Jun-16 | 100% | 28 | 5 | | | | | | |
| Jul-16 | 100% | 30 | 4 | | | | | | |
| Aug-16 | 100% | 17 | 3 | | | | | | |
| Sep-16 | 100% | 18 | 3 | | | | | | |
| Oct-16 | 100% | 13 | 6 | | | | | | |
| Nov-16 | 100% | 16 | 3 | | | | | | |
| Dec-16 | 100% | 15 | 3 | | | | | | |
| Jan-17 | 97% | 24 | 5 | 1 | | | | | |
| Feb-17 | 96% | 21 | 3 | 1 | | | | | |
| Mar-17 | 100% | 10 | 2 | | | | | | |
| Apr-17 | 100% | 11 | 3 | | | | | | |
| May-17 | 100% | 19 | 4 | | | | | | |

[illegible]